Fusion Series Technical Certification Course Syllabus
Course Length: 3.0 Days
Location: Jacksonville, FL

Pre-requisites:
The Course requires adequate knowledge of IT Infrastructure, Data Communication techniques and PC Concepts

Skills and Knowledge Gained:
At the end of the course you will be able to:
➢ Plan, configure and administer a Fusion Series solution.
➢ Implement and troubleshoot system configurations.
➢ Monitor and optimize messaging performance.
➢ Provide an understanding of the Fusion environment to others in your organization.

Course Outline:
The course covers the concepts, application, configuration and repair of Fusion Series systems. In addition, tools, test equipment and trouble-shooting techniques will be covered. Practical application and testing will be administered to cover installation, faultfinding and repair.

- Fusion Series product line
- Central Control Module
    - Overview
    - Configuration
        - Basic Configuration
            - Connecting, logging in and disconnecting
            - Interface screens
            - Licensing screen and entering a new key
            - Setting up Gateways and Ports
            - Setting up Contacts, Groups and Users
        - Advanced Configuration
            - Advanced Message Settings
            - System Configuration and Maintenance
        - System Interface Configurations
        - Optional Software Modules
            - Business Engine Rule
            - Reporting Module
        - CCM Bundles
            - EMM
            - IAM – Nurse Call and Patient Monitoring
- Alarm Dispatch Module
        - Installation and Hardware
        - Operational Modes
        - ADM Software
        - System Configuration

- Cellular Messaging Module
    - Installation and Hardware
    - Operational Modes and Configuration
- Telephone Interface Module
    - Connecting, logging in and disconnecting
    - Interface Screens
    - Modes of Operation
    - System Configuration
    - Advanced Settings
- Technical / Practical Application and Testing
    o Total Fusion solution design
    o Hands on Installation and Maintenance
    o System trouble-shooting and preventive maintenance.

NOTE: Due to the extensive range of gateways and configurations available from the Fusion Series, not all of them can be covered comprehensively within a timeframe of three days. Please discuss the options of interest to you with your account manager to assist in the planning of training courses.